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#### Article

# A Driving Simulator Study to Understand the Impact of Cell Phone Blocking Apps on Distraction

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**Abstract** Using cell phone blocking apps is an effective way to prevent distracted driving. This study used a high-fidelity driving simulator to examine drivers' behavior while using a cell phone blocking app. Thirty-five participants drove in a simulated network under four scenarios. Participants also completed pre- and post-survey questionnaires. The results support previous investigations regarding interactions with phones while driving. Results showed that drivers deviated from the center of the road, changed lanes significantly more often, and increased their steering velocity when drivers were interacting with a cell phone. The impacts of cell phone blocking apps were similar to the no distraction scenario while driving. This suggests that using cell phone blocking apps is one of the most effective ways to prevent distracted driving. Survey results indicated that only 23% of drivers used cell phone blocking apps before the experiment. However, 88% of the participants had a positive opinion about using these apps and indicated that they would use such apps after the experiment. These findings support the importance of cell phone blocking apps from a policy perspective and highlight the need to educate drivers about distracted driving prevention technologies.

Keywords distracted driving; cell phone blocking app; distracted driving prevention

#### 1. Introduction

Distracted driving is one of the main causes of traffic fatalities around the world [1]. It also accounts for 40% of all crashes in the United States (U.S.). In 2020, 3142 people were killed, and 324,652 were injured in motor vehicle crashes as a result of distracted drivers in the U.S. [2]. Distractions on the road are mainly categorized into three types: manual, visual, and cognitive. Some of the top driving distractions while driving include cell phone use, being lost in thought, smoking, grooming, eating, drinking, attending to pets or objects moving inside the vehicle, and focusing on something outside the vehicle [3]. Although cell phones might help by supplying traffic data [4–6], one of the most alarming and dangerous distractions while driving is cell phone use, particularly texting while driving, which combines all three categories of distracted driving (manual, visual, cognitive) and increases the possibility of distraction [3,7,8]. According to the National Highway Traffic Safety Administration (NHTSA), drivers remove their eyes from the road for roughly five seconds when they read or type a text [3].

Previous research has identified several factors that may contribute to cell phone use while driving such as age, gender, education, etc. [9]. However, cognitive biases related to the overestimation of one's own capabilities or conspiracy beliefs about cell phone while driving could also impact cell phone use while driving [10].

The results of an online survey study related to distracted driving conducted in 2020 in the U.S. showed that 41% of all drivers texted, 32% read emails, 29% read social media, and 36% accessed the internet while driving. Compared to 2010 or 2015, more drivers reported engaging in each task in 2020 [11]. Another study from 2021 reported that, on average, 47.7% of American drivers admitted to engaging in activities with a cell phone while driving [12]. Many states in the U.S. have passed legislation that bans the use of cell phones while driving. For instance, 24 states have banned handheld cell phone use, 48 states have banned texting while driving, and 20 states have banned all cell phone interaction while driving [13]. Penalties can range from \$20 to \$1000 depending on the state and can even carry a misdemeanor offense in states like Alaska

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permits unrestricted use and distribution provided that the original work is properly cited. and Iowa [14]. However, the attempts to outlaw cell phone use while driving have not always been successful, and the effects of the bans frequently faded over time [15–17].

There are many ways to limit cell phone interactions while driving, and technologies like cell phone blocking apps offer possibilities for safer communication while driving. When a person is presumed to be driving, cell phone blocking apps detect how fast they are moving and will silence text and phone alerts above 15 mph. Other apps enable users to compete for the safest driving experience or receive insurance discounts for lowering their risk while driving thanks to telematics systems [14]. More advanced apps send out alerts through text or email with useful details for the parents of young drivers [18]. With the simple command, "read my text messages", most cell phones will now read texts aloud, and most keyboards now feature a voice-to-text feature that enables users to speak their texts into the cell phone rather than typing them. However, it should be kept in mind that using voice-to-text technologies while driving can still be dangerous [14]. Cell phone blocking apps may be classified into three groups, according to Albert et al. (2016): blocking apps, apps that show fewer distracting interfaces by enabling "eyes on the road; hands on the wheel" and driving feedback and coaching apps [19].

Many studies have investigated the impacts of cell phone use on drivers' crash risk [1,20–22], and many studies used driving simulators to investigate driving behaviors [23–28].

The state of the art of this study is that it evaluates the effectiveness of a specific cell phone blocking app in reducing cognitive distractions while driving. While previous studies have examined the effects of various distraction mitigation strategies, such as infotainment lockouts or interrupting non-driving tasks [29–31], our study focused specifically on the use of a cell phone blocking app and its impact on driving behavior and safety. Additionally, our study utilized a driving simulator, which allows for controlled and repeatable conditions, enabling us to gather detailed data on driving performance metrics and behavior. By doing so, this research addresses an important gap in the literature. The goal of this study is to investigate drivers' attitudes and behaviors while using a cell phone blocking app using a driving simulator. To reach this goal, four different scenarios were performed on a driving simulator to compare no distraction, texting and driving, driving while interacting with a cell phone, and driving with an activated cell phone blocking app.

#### 2. Background

According to previous studies, distractions can occur for different reasons. Drivers can be distracted by outside objects such as roadside events [32], advertisements [33–35], digital billboards [36], the built environment [37,38], etc. Moreover, in-vehicle distractions include talking and interacting with other passengers [39], eating or drinking, radio tuning [40], and interacting with wearable devices such as Google Glass [41] and smartwatches [42,43]. Cell phone-related distractions include hands-free [20], handheld, texting, using voice messaging apps [44], social media, GPS [20,45], taxi-hailing applications [46], etc. Interacting with a cell phone remains one of the most distracting behaviors which drivers engage in [20]. There has been significant research on the association between driving safety and the use of cell phone devices. Previous studies suggest that cell phone use while driving is a deeply rooted behavior for many drivers [47]. Moreover, cell phone use while driving can cause behavioral changes, undermining vehicle control, causing drivers to move at a lower speed [48], and increasing the number of lane deviations [25,49].

There are many ways to prevent distracted driving. Laws banning the use of cell phones behind the wheel are the most common and popular solution to this problem. However, studies in this regard have shown that legal penalties have little effect on the frequency of self-reported phone use while driving. Another interesting finding from a study compared insurance claim rates in areas with and without the restrictions and found that crashes do not decrease as a result of handheld cell phone or texting bans [50,51]. These studies suggest that distracted driving prevention programs that concentrate on teen drivers, parents, and passengers are still needed. The goal of these programs is to raise awareness about the risks associated with distracted driving; offer parents, youth, and educators best practices and resources to set expectations about distracted driving; and identify the best ways to leverage different media platforms to reach the audience with messages or interventions [52,53].

Cell phone bans and distracted driving campaigns are two ways to help prevent distracted driving. Based on the findings of the previous research, however, it is clear that there is still a need for alternative methods to control cell phone use while driving. One option is to adopt technologies that prevent cell phone interactions while driving. One study proposed that cell phone blockers are a new countermeasure with the potential to limit distraction from cell phones [47]. Indeed, a variety of cell phone applications have been invented to avoid dangerous phone behaviors by drivers. A study conducted by Oviedo-Trespalacios et al. (2019) provided a review of the smartphone applications developed to prevent distracted driving. They found a total of 29 relevant applications, most of which focused on blocking specific phone functions (e.g., texting or calling). The focus of the applications was on limiting particular phone features rather than controlling workload or simplifying particular phone tasks while driving [21].

Another study investigated cell phone use among teen drivers while using cell phone blocking software. The results indicated that blocking applications could successfully mitigate novice teen drivers from calling, texting, or using other phone applications while driving [54]. In addition, a 2020 survey by Reagan and Cicchino investigated the use of cell phone blocking software while driving, and found that only 20.5% of drivers, according to their analysis, have a specific cell phone blocking program configured to activate automatically. Additionally, users of these apps were also less likely to admit to using their phones while driving [47]. Moreover, a naturalistic study with 167 young drivers found that when they installed a research-focused smartphone app and turned on "soft blocking" while driving, the average number of screen touches decreased by about 20% [55].

Other studies have looked at drivers' perceptions of cell phone blocking software that prevents the use of cell phones while driving and becoming distracted. Some drivers were more willing than others to utilize a hands-free technology like Bluetooth to speak commands to the cell phone, and survey results showed that women were far more inclined to download and activate these types of apps [56]. Moreover, another study using a mixed-method approach examined the use of optional applications to minimize distracted driving. The results showed that using these applications significantly reduced engagement in visual-manual, cognitive-auditory, and music mobile phone experiences [57]. Furthermore, a study investigated whether cell phone blocking technology is an effective and acceptable method for reducing distracted driving among drivers of corporate fleet vehicles. The results suggested that phone blocking solutions might offer a practical way to change driving-related cell phone use behavior behind the wheel; however, the reliability and usability of the products need to improve to reach higher rates of acceptance among this cohort of drivers [50]. On the other hand, Oviedo-Trespalacios et al. (2019) also noted that cell phone blocking technology might not be attractive to drivers who view their cell phones as a necessity. Thus, some drivers are unlikely to use these voluntary cell phone apps [21].

In conclusion, the review of the literature suggests that using cell phone blocking apps is one of the most effective ways to prevent distracted driving. Results showed that using these applications significantly reduced interaction with a cell phone while driving. However, to the best knowledge of the authors, no study evaluates the impacts of the use of cell phone blocking apps on driver behavior and safety using a driving simulator.

#### 3. Methodology

#### 3.1. Ethics Statement

The research team conducted an IRB-approved driving task (IRB#22/09-0169). The purpose of IRB review is to assure, both in advance and by periodic review, those appropriate steps are taken to protect the rights and welfare of humans participating as subjects in the research. To determine the impacts of their experiences on their driving behaviors, participants were asked first to sign a consent form to complete a pre-survey questionnaire, drive for approximately ten minutes in various simulated scenarios, and then complete a post-survey questionnaire.

#### 3.2. Participants

For this study, participants were recruited from Morgan State University and the Baltimore metro area via flyers containing an outline of the study's details distributed manually and online. All participants were required to hold a valid driver's license, drive on a regular basis, and own a smartphone. After eligibility checks, potential participants were scheduled to drive in a simulated environment. Eventually, thirty-five licensed drivers drove in the simulator under several scenarios, which will be explained in the following sections.

Table 1 shows the results of the pre-survey questionnaire. The results show that 51.4% of the participants were male, and 48.6% were female. The age group of participants was between 16 and over 65 years old, 28.6% of which were between 16 and 24 years old.

Variable		Frequency	Percentage	
Gender	Male	18	51.4%	
Gender	Female	17	48.6%	
	16 to 24	10	28.6%	
	25 to 34	8	22.9%	
	35 to 44	8	22.9%	
Age Group	45 to 54	3	8.6%	
	55 to 64	2	5.7%	
	More than 65	4	11.4%	
	Less than high school graduate	0	0%	
	High school graduate, including GED	5	14.3%	
Education Status	Some college or associate degree	7	20%	
	Bachelor's Degree	3	8.6%	
	Graduate or professional degree	20	57.1%	
	Black or African American	23	65.7%	
	White	10	28.6%	
Race	Asian	1	2.9%	
	Hispanic or Latino	1	2.9%	
	Unemployed	9	25.7%	
Using any distraction prevention	Yes	8	22.9%	
technologies before this experiment	No	27	77.1%	

Table 1. Results of the Pre-survey.

#### 3.3. Process

The research team conducted the IRB-approved driving task. To determine the impacts of their experiences on their driving behaviors, participants were asked to complete a pre-survey questionnaire, drive for approximately ten minutes in various simulated scenarios, and then complete a post-survey questionnaire. First, the observer asked the participants to increase the volume of their cell phone's ringer volume up loud and have it nearby. The observer also made sure that the participants knew how to activate the "Do Not Disturb (DND)" while driving on their cell phone settings. The observer then gave the participants a brief description of the simulator to familiarize them with its environment. They also went through the procedure before driving. To evaluate driver performance during cell phone usage, participants completed the scenarios in a driving simulator which used three 40-inch LCD panels to exhibit the simulation. Participants sat in the driver's compartment of the simulator, which offered a view of the road and dashboard instruments such as a speedometer (Figure 1). Realistic engine noises, road noises, and passing traffic sounds were provided as well.



Figure 1. The driving simulator.

#### 3.4. Simulated Scenarios

The participants drove on a six-kilometer-long network which consisted of six scenarios. A
major three-lane road (three 12-foot lanes), with a speed limit of 55 mph, was designed using the
VR-Studio software. A level of service B, i.e., light traffic was used in these scenarios, so that the
participants do not slow down, due to high traffic which may have been the case otherwise, cre-
ating issues evaluating distracted driving. Traffic flow and density were the same in all six sce-
narios. The first and last scenarios, which were the first and the last kilometer, were warm-up
and cool-down designed so that the participants became used to driving in the simulated envi-
ronment. In the second scenario, which was from kilometer one to kilometer two, the participants
drove in a base scenario with no distractions to compare normal driving behavior with distracted
behavior. The third scenario (from kilometer two to kilometer three) included a distraction that
occurred at exactly the same location for all participants. In this scenario, the observer texted the
participants, who then needed to pick up their cell phones, read the text, and reply to the text.
In the fourth scenario (from kilometer three to kilometer four), the observer asked the participants
to activate their cell phone blocking app (e.g., "Do Not Disturb While Driving") on their cell
phone settings. This scenario was considered as an interaction with their cell phone. In the fifth
scenario (from kilometer four to kilometer five), the participants drove with their phones set to
"Do Not Disturb While Driving". At the same exact location, the observer texted the driver and
asked them to reply if they heard the text notification. In the fifth scenario, with the activating
DND, the participant did not receive any distractions and they performed similarly to the no
distraction scenario. Figure 2 shows the structure of the network of the study.

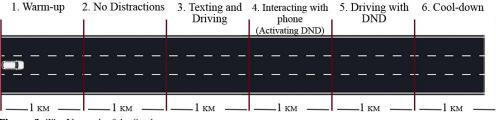


Figure 2. The Network of the Study.

#### 3.5. Data

The pre-survey asked about the participants' demographics and real-world driving behavior prior to the driving simulator experience, while the post-survey included questions related to real-world driving behavior and the use of cell phone blocking apps following the driving simulator experience. Apart from pre-survey and post-survey data, several driving-related data were exported from the driving simulator. These variables include lateral distance, lane change, and steering velocity. Table 2 shows the variables used in this study and their descriptions.

Table 2. Variables Used in This Study.

Variable Name	Description
Lateral Distance	Lateral position of the vehicle toward the right side of the road
Lane change	Lane change frequency
Steering velocity	Rotation rate of the steering wheel (-1: Max left, 0: Middle (straight), +1: Max right)

#### 4. Results Analysis

This research investigated drivers' behaviors when using cell phone blocking apps. Each section of the process is analyzed separately: pre-survey questionnaire results, driving simulator results, and post-survey questionnaire results.

#### 4.1. Pre-survey Questionnaire Results

The results of the pre-survey questionnaire show that almost 23% of the participants used cell phone blocking technology while driving to prevent distraction. The questionnaire also asked about the type of blocking technology each participant used. The most common technology that participants used to prevent distraction was "Do Not Disturb While Driving (DND)", which is a feature on iPhone and Android cell phones designed to keep drivers safe on the road [58].

#### 4.2. Driving Simulator Results

Many studies use statistical analysis to develop policies to improve traffic safety, investigate and forecast travel behavior, and pinpoint deficiencies in transportation policy [20,59-70]. For this study, first, a descriptive statistic was conducted to demonstrate the changes in variables in different scenarios. Figure 3 shows the lateral change, lane change, and changes in steering velocity under different scenarios.

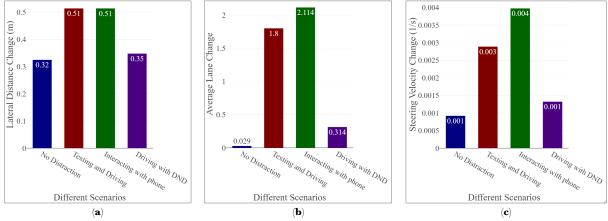


Figure 3. (a) Lateral distance change, (b) Average lane change, and (c) Steering velocity change.

Moreover, we conducted ANOVA tests to compare driving behavior under different scenarios and conditions. To compare the statistical differences, a 5% significance level was used in this study. Table 3 shows the results of the analysis and reveals the significant differences between variables in different scenarios. We can conclude from the results that the lateral changes, lane changes, and changes in steering velocity differ significantly between drivers who indulged in texting or interacting with their phones while driving and those who did not. Moreover, using DND while driving produced a significant difference in lateral change, changes in steering velocity, and lane change compared to driving while texting and driving.

Variables		Degrees of Freedom (Df)	Sums of Squares (SS)	Mean Squares (MS)	F-value	P-value
Latanal Distance Champ	Scenarios	4	1.147	0.2867	6.179	0.000115
Lateral Distance Change	Residuals	170	7.887	0.0464		-
Lane Change	Scenarios	4	0.0600	0.014992	6.739	4.66e-05
	Residuals	170	0.3782	0.002225		-
C V.I	Scenarios	4	0.0002453	6.133e-05	4.689	0.00129
Steering Velocity	Residuals	170	0.0022236	1.308e-05		-

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Table 3. ANOVA Test.

Moreover, to show where these differences are significant, we conducted a post-hoc Tukey HSD test. Table 4 shows the results of these tests. The results show that driving with an activated cell phone blocking app scenario and the no distraction scenario were not significant, which shows the similarity of drivers' behaviors in these two scenarios. Other variables, including speed change, brake frequency, and acceleration, were also investigated in this study, none of which were significant.

		Lateral Distance Change		Lane Change		SteeringVelocity	
Scenarios		diff	p adj	diff	p adj	diff	p adj
Texting and Driving	No Distraction	-0.189	0.003	0.039	0.013	0.002	0.160
Interacting with phone (Activating DND)	No Distraction	0.183	0.005	0.042	0.005	0.003	0.008
Driving with Activated DND	No Distraction	0.150	0.032	0.006	0.966	0.000	0.967

Table 4. (Continued)							
Interacting with phone (Activating DND)	Texting and Driving	-0.006	0.999	0.004	0.991	0.001	0.654
Driving with Activated DND	Texting and Driving	-0.039	0.891	-0.033	0.049	-0.002	0.372
Driving with Activated DND	Interacting with phone (Activating DND)	-0.033	0.931	-0.037	0.022	-0.003	0.032

4.3. Post-survey Questionnaire Results

The post-survey questionnaire included questions about participants' experience and driving behavior after driving in the simulator. The post-survey questionnaire contained three questions. The first question asked about the participants' feelings when they drove while DND was activated. Figure 4 shows the results, which indicate that most of the participants felt safe (38%) and attentive (45%) while driving with the DND activated, 11% felt distracted, and 4% did not like it. The answer for not liking the DND was, "I did not like it because I would not know when I am getting a message".

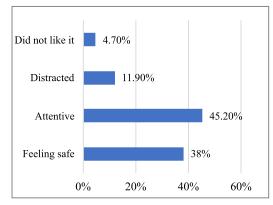


Figure 4. Participants' attitude regarding DND.

In the second question, we asked the participants whether they would use distraction prevention technologies (such as "Do not Disturb While Driving" or any other apps) in the future to drive safely after this experiment in the future. Interestingly, more than 88% of the participants answered that they would use this technology in the future.

For the third question, a description of cell phone blocking apps that pay their users not to use their phones while driving was presented to the participants. Then, participants were asked which option they preferred to prevent distracted driving. Figure 5 demonstrates that more than 51% of the participants stated that they would use their phone's built-in driving mode to prevent distracted driving, while 14% stated that they would use those mentioned apps that pay to drive safe. In addition, 11% of all participants stated that they would not use any distraction-prevention technologies while driving. Some of the reasons for not using these technologies were "I will put my phone out of reach", "I will put the phone on silent mode", and "I will use a smartwatch for important notifications".

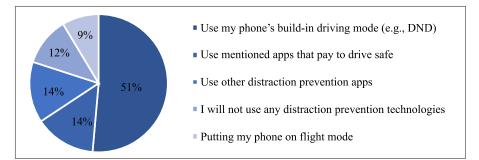


Figure 5. Participants' choice regarding distracted prevention technologies.

#### 5. Discussion

It is crucial that researchers consider the potential effects that new technological developments may have on transportation, both from a safety and a traffic operations standpoint, as they become more widespread. Distracted driving is one of the most important safety issues associated with emerging technologies, and concerns about its effect on driver safety are increasing significantly. Previous studies have indicated that interacting with a cell phone is one of the most common behaviors contributing to distracted driving, and cell phone blocking apps are designed to prevent this type of distraction.

The results of this study support previous investigations regarding cell phone use while driving and the results are consistent with previous studies that have investigated the effects of distraction reduction strategies on driving performance which suggested that texting while driving led to more frequent and longer glances away from the road, longer reaction times to hazards, and increased lateral position variability and also the fact that an infotainment lockout system significantly reduced driving errors and increased driver attention. Our analysis shows significant changes in lateral control performance after texting or interacting with a cell phone (activating DND) while driving. Moreover, drivers changed lanes significantly more times and deviated from the center of the road when they were texting or interacting with a cell phone (activating DND).

However, our study is unique in that we evaluated the effectiveness of a cell phone blocking app in a driving simulator, which allowed us to control for confounding variables and provide a safe and controlled environment for the participants. Also, the present study, unlike others, investigated the use of cell phone blocking apps using a driving simulator. It is particularly noteworthy that the impact of cell phone blocking apps while driving was similar to that of the no distraction scenario. This research also confirmed that steering is a crucial indicator of driver response. It can provide a timely warning of distraction due to its short time constant, which only requires milliseconds of driver input. Moreover, the results of this study show that steering velocity increases significantly when interacting with a phone (activating DND) compared to using a cell phone blocking app. This suggests that the use of cell phone blocking apps is an effective way to prevent distracted driving.

The statistical analysis of this study also shows that only 23% of the drivers were using cell phone blocking apps before the experiment. After the experiment, however, more than 88% of participants stated that they had a positive opinion of cell phone blocking apps and would use one while driving in the future. The most popular type of cell phone blocking app based on the questionnaire was the built-in cell phone blocking apps on the drivers' cell phones. The results showed that 45% of the participants felt attentive, and 38% felt safe while using cell phone blocking apps. This shows that the opinion of drivers toward using this technology has been very positive.

One important contribution made by this study was to compare "no distraction" and "driving with an activated cell phone blocking app" scenarios in a driving simulator. It proposed the idea that driving while using a cell phone blocking app is similar to a situation with no distractions while driving.

#### 5.1. Limitations and Future Studies

A limitation of this study is that it monitored driving behavior in a simulator that offered the safe, controlled setting needed rather than testing the participants' responses in various driving conditions. Therefore, future research could take a naturalistic approach to see if similar results occur in driving in actual driving situations.

Additionally, this study only examined the immediate effects of using a cell phone blocking app on driving behavior, and it did not assess the long-term effects of using these apps on driving behavior or the adoption of this technology in real-world driving settings. Furthermore, while this study examined the willingness of participants to use cell phone blocking apps, it did not assess the barriers to adoption or the factors that may influence the sustained use of these apps in real-world settings. Future research could explore these issues in more detail. Moreover, future studies could focus on other variables such as speed, braking, and acceleration to investigate whether cell phone blocking apps can impact these variables as well. Another limitation of this study is that it did not measure other outcomes that are known to be impacted by cognitive distractions, such as situation awareness and attention errors. Future research could investigate

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these outcomes to provide a more comprehensive understanding of the effects of cell phone blocking apps on driving performance.

#### 6. Summary and Conclusions

Numerous research studies focused on the impacts of distracted driving on drivers' behaviors and attitudes toward cell phone blocking apps. The results of these studies showed that using these applications significantly reduced interaction with a cell phone while driving. However, to the best knowledge of the authors, no study evaluated the impacts of the use of cell phone blocking apps on driver behavior and safety using a driving simulator. Therefore, this study examined drivers' behaviors while using a cell phone blocking app and their attitudes toward this technology using a driving simulator.

Some 35 participants drove a base scenario (without distraction) and three other scenarios, including texting while driving, interacting with a cell phone while driving (activating DND), and driving with an activated cell phone blocking app on a realistic road network. The results showed that participants changed their lanes more frequently and changed their steering velocity and lateral distance more significantly while texting or interacting with a cell phone. However, the results of the t-tests for driving with activated cell phone blocking app scenarios and the no distraction scenario were not significant, which shows the similarity of drivers' behavior in these two scenarios. Attitudes toward using a cell phone blocking app were also assessed using pre- and post-trial questionnaires. The results suggested that 23% of the participants used cell phone blocking apps. After the experiment, however, 88% of the participants answered that they would use cell phone blocking apps while driving in the future.

The findings of this study support the need for more aggressive enforcement of distracted driving laws and the importance of cell phone blocking apps from a policy perspective. The research findings also support the need for driver education about distracted driving prevention technologies.

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#### **Author Contributions**

Study conception and design: R. J., E. S., & M. J.; Data processing: R. J., E. S., & M. J.; Analysis and interpretation of results: R. J., E. S., & M. J.; Draft manuscript preparation: R. J., E. S., & M. J. All authors reviewed the results and approved the final version of the manuscript.

#### **Conflicts of Interest**

The authors have no conflict of interest to declare.

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